

BARBECUE WARRANTY

We encourage all purchasers to fill out warranty registration cards provided by the manufacturers as this greatly facilitates any future claims.

All warranty claims must be accompanied by the following:

- a) serial number
- b) bill of sale
- c) damaged part

Barbecue serial numbers are located on the CGA rating label. This label can be found on the barbecue's base plate or supporting back brace. Please note that serial numbers are not recorded on your bill of sale, as they are specific to each barbecue.

Please note the manufacturer's warranty does not cover rotisserie motors. Therefore, we are unable to honor any claims made by our customers after initial purchase.

Within 30 days from date of purchase:

Defective product involving normally stocked replacement parts will be exchanged by Barbecue Country at no charge. For non-stocked parts we will administer a warranty claim on your behalf.

Please note the manufacturer's warranty does not include labour, transportation of your barbecue, and/or service calls. Should any of these services be required in conjunction with a warranty claim, standard charges will apply.

After 30 days from date of purchase:

Defective product is manufacturer's warranty only. Warranty claims can be made by calling the customer service number provided in the manufacturer's instruction manual, or below at:

Onward Multi-Corp. Inc.
1-800-265-2150
Weber, Broil King, Fiesta, Sterling

Napoleon Appliance Corp.
1-866-820-8686
Napoleon, Ultrachef

Timberwolf Hearth Products Ltd.
1-877-543-2784
Vermont Castings

Traeger Canada
1-866-667-1331
Traeger